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Sent: Friday, October 10, 2003 5:18 PM
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Cc: Mischung, Nancy
Subject: 834 Production Problems Requiring Action

Follow Up Flag: Follow up
Due By: Monday, October 27, 2003 5:00 PM
Flag Status: Completed

We have identified the first set of Production Problem Tickets submitted by MCO's for the 834 format which require remediation in either the map or mainframe programs. The process we will be following at this time is as follows:

1. We will email the MCO contacts with a brief explanation of the issue and required remediation, a minimum of 48 hours in advance of making the changes in the test region. (See items below).
2. We will run test 834 files for the change for 4 weeks (to allow all plans sufficient setup time for internal processes) at which time the change will be migrated into production. For these three issues expect test files for all plans reflecting the changes to be available next Thursday, October 16th, with a targeted production implementation of November 13th.

We will discuss this process in more detail at the next Consortium meeting and welcome you comments and/or suggestions.

****Below are the proposed changes to the 834 due to the following production tickets. We can start on these changes as soon as they are approved.**

Ticket #79237

This change will update the Action Code table to include codes that were not defined previously. This table is used to populate the INS04 segment. Please see attached file for the new action code table.

Ticket #79240

This change will require the removal of the HMO segments if TPL is not present from the 834 map since this information is already reported in a previous segment.

Ticket #79220

This change will be for TPL and FYI only. The INS04 segment will be filled with "AI" (No Reason Given) to indicate TPL or FYI data. This will distinguish roster data from TPL and FYI data.

The translator specs, AHCCCS Action Types and Codes to 834 Matrix and the Companion Document will needed to be updated for these changes. let me know if you have any questions.